

Join us at the Digital Transformation professional workshop



Terminus System Workshops & Training Courses Series

LEARN HOW TO HAVE A SAFE TRIP TO THE DIGITAL WORLD

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How to grow your business in today's world?

Governance and Management both in business and IT, can help you achieve your goals; hence, Digital Transformation is the solution. If we have learned anything from the past years, it is that the future is unpredictable, and it is up to us to decide whether we want to view unexpected technological advancements as disruptions or as opportunities. While you may not be able to predict the future, what you can do is better prepare your organization to thrive through disruptions with the help of digital transformation.

Is this Workshop for you?

This workshop is for you if your business, like many others, including small and non-profit organizations, is facing the following challenges:

- Demand for high efficiency and transparency from stakeholders
- Unpredictability of inspection agencies and regulators
- Exponential growth of third-party relationships and its associated risks
- High cost of identifying risks and meeting the requirements of upstream organizations
- Tremendous repercussions of not eliminating risks and meeting the requirements

THIS WORKSHOP IS A ONE DAY TRAINING CURRICULUM THAT PREPARES BUSINESSES TO HAVE A SAFE JOURNEY TO DIGITAL WORLD.

This workshop is an online event that includes relevant topics and hands-on practical exercises. Scenario-based practical exercises will be performed. Students will be shown how to use specific designed tool and employ techniques to successfully have their trip to digital world.



TOPICS

Digital Transformation

- Role of IT in Organizations in its History
- What is Digital Transformation and Why?
- Digital Transformation Enablers
- Digital Transformations Challenges

A Framework for Digital Transmission

- Business Cognition
- Business Governance
- Business Management
- Information Technology Governance
- Information Technology Management

Digital Transformation Model

- Preparation
 - Business Cognition
 - Stakeholders and their Needs
 - Business Strategy
 - Business Goals & Objectives

- Obligation
 - Organizational Structure
 - Products and/or Services
 - Personnel
 - Assets
 - Business Processes
 - Business Rules & Events
 - IT Infrastructure
 - IT Maturity Level
- Risk Profile
- Threat Landscape
- IT Strategy
- Plan
 - Engagement
 - Roadmap
 - IT Investment Plan & Budget
 - Digital Transformation Strategy
 - Steering Team Setup
 - Project Management
- Design
 - Business Process Management
 - Process Selection
 - Process Analysis
 - Process Goal Assignment
 - Process Redesign
 - IT Process Management
 - Goals Assignment
 - IT Processes Selection
 - Design
 - IT Service Management
 - Service Structure
 - Analyzing the As-Is
 - Defining the To-Be
 - Developing Service Strategy
 - Defining the Process Interfaces
 - Establishing Process Control
 - Designing the Processes in Detail
- Implementation
- Operation
- Optimization

HANDS-ON TRAINING

Prepare

- **Business Cognition**
 - Business Model
 - Business Plan
 - Stakeholders
 - Business Obligations
 - Organizational Structure
 - Products & Services
 - Personnel
 - Assets
 - Business Processes
 - Business Rules & Events
 - IT Infrastructure
 - IT Maturity Level
- **Business Governance**
 - Management Support
 - Stakeholder's Needs
 - Business Strategy
 - Business Goals & Objectives
 - Risk Profile
 - Threat Landscape
 - IT Strategy
- **Business Management**
 - Required Resources
 - Required Information
 - Proper Level of Culture and Maturity
 - Sufficient Skilled Manpower
 - Manage Challenges

Plan

- **Business Governance**
 - Engagement
 - Roadmap
 - Budgeting
 - Digital Transformation strategy
- **Business Management**
- Steering Team Setup
- Project Management

Design

- **Business Governance**

- Manage Business Process
 - Selection
 - Analysis
 - Goal Assignment
- **Business Management**
 - Determining the amount and role of Information Technology in the Business Processes
 - Assess IT Maturity Level
 - Redesign Business Processes with a view to increasing the level of IT Maturity
- **IT Governance**
 - Determine Information Technology Goals using Business Goals
 - Prioritize IT Governance Processes based on IT Goals
 - Provide the required Documents for IT Governance high priority processes in the following categories:
 - Evaluate, Direct, Monitor
 - Align, Plan, Organize
 - Build, Acquire, Implement
 - Deliver, Service, Support
 - Monitor, Evaluate, Assess
- **IT Management**
 - Identify Information Technology Services
 - Improve the level and efficiency of IT services in accordance with the set goals
 - Develop a service strategy using EDM documents
 - Plan and engage stakeholders using APO documents
 - Provide IT Services Design documents using APO documents including:
 - Service structure
 - Architecture management
 - Continual improvement
 - Information security management
 - Knowledge management
 - Measurement and reporting
 - Portfolio management
 - Organizational change management
 - Project management
 - Relationship management
 - Risk management
 - Service financial management

- Strategy management
- Supplier management
- Workforce and talent management
- Availability management
- Business analysis
- Capacity and performance management
- Change enablement
- Incident management
- IT asset management
- Monitoring and event management
- Problem management
- Release management
- Service catalogue management
- Service configuration management
- Service continuity management
- Service design
- Service desk
- Service level management
- Service request management
- Service validation and testing
- Deployment management
- Infrastructure and platform management
- Software development and management

with considering

- Current situation
- Optimal situation
- Budget
- Responsible People
- Required Information
- Required Infrastructures & Technologies
- Suppliers and Customers
- Service Delivery Process
- Process Interfaces

Implement

- Project's Prioritization
- Project's Definition
- Projects Implementation
 - Build or Buy IT Services using BAI documents and related design documents

- Implement IT Services using DSS documents and related design documents

Operate

- Monitoring
 - Monitor and support IT Services using DSS documents and related design documents
- Assessment & Audit

Optimize

- Improvement
 - Improve IT Services using MEA documents and related design documents

For more information or if you would like to register, visit our web site www.terminus-system.com or email training@terminus-system.com

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